## TAYLOR

## Quality Policy

Taylor provides total construction-based and property development solutions to our clients. From initial concept to construction, completion and delivery, Taylor has extensive experience in the aged care, education, commercial, retail, industrial and institutional sectors.

## Our quality objectives include:

- Taylor is committed to providing a quality service to its customers, where quality is defined as:
_ 'The achievement of agreed objectives, to the satisfaction of the customer and Taylor.'
- Taylor is committed to meet interested parties' objectives, requirements and the commitment to process and risk mitigation.
- Taylor is committed to providing a "Defect Free" completion strategy to its customers.
- Taylor insists that all work performed by staff, subcontractors, suppliers and consultants is to the specified tolerances and industry acceptance of workmanship and finishes.
- It is the company's aim to reduce rework, whilst ensuring that the construction program is achieved, costs contained within budget and client's requirements are provided.
- It is incumbent upon every employee to embrace this policy and the Taylor culture of striving for excellence in everything it does.
- Continual improvement of operations, technology and people.

This policy will be reviewed in December 2023.


George Bardas
Chief Executive Officer


Global-Mark.com.au ${ }^{\circledR}$

