

# Quality Policy Statement



Through action and word, Taylor is committed to working collaboratively with our delivery partners inclusive of colleagues, clients, subcontractors, suppliers, and stakeholders, to provide a service to the industry that places quality at the front of its actions and implementations.



Our research, diverse knowledge backgrounds, and considered approach to processes, ensures a high-end delivery for our customers across all business sectors.

## Our Commitment

All Taylor employees will participate in active listening, engaging, and collaborating with each other. This promotes ownership of the quality deliverables as well as the implementation and maintenance of the Quality Management System.

Our commitments to quality include:

- Taylor compliance with applicable legislation, acts, standards, and codes of practice by all delivery partners during our service.
- An enthusiastic culture in the delivery of work by maintaining accountability and responsibility throughout the project life-cycle through regular reviews and guided self-reflection.
- Continual improvement in the delivery of service by undertaking appropriate assurance activity and monitoring of performance, as well as documenting, investing, and acting on lessons learned.
- Assurance of the suitability and effectiveness of our suppliers.
- Research and verification of application and installation to maintain suppliers and subcontractors' warranties.
- Apply strategies for the sharing of knowledge to educate and eliminate the possibility of re-occurrence.

- All employees are to embrace this policy and the Taylor culture of striving for excellence both in action and word.
- Continual improvement of operations, technology, and people.

This statement provides the framework for setting quality objectives in every functional and operational business unit based on the requirements of ISO 9001:2015.

This policy will be reviewed in January 2025

**George Bardas**  
Chief Executive Officer